



CERTIFICATE OF REGISTRATION

This is to certify that

SMS Fabrications Inc.

11698 Warm Springs Road, Riverside, California 92505 USA

operates a

Quality Management System

which complies with the requirements of

ISO 9001:2015

for the following scope of certification

Fabrication, cutting, forming, welding, finishing and installation of manufactured products.

Certificate No.: CERT-0105254
File No.: 1658887
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Original Certification Date: October 15, 2014
Certification Effective Date: October 14, 2017
Certificate Expiry Date: October 13, 2020

Nicole Grantham
General Manager SAI Global Certification Services



ISO 9001



Registered by:
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QUALITY POLICY

SMS Fabrications is committed to meeting the requirements of our customers and increasing customer satisfaction. We accomplish this through the use of our Quality Management System by continually reviewing and improving our QMS objectives.

QUALITY OBJECTIVES

Product Acceptance by Customer $\geq 98\%$

Customer Satisfaction ≥ 3.5

PROCESS METRICS

Quote Win / Loss $> 70\%$

Customer OTD $\geq 90\%$

Internal Rework Monthly Average < 50

Shop Hours Monthly Average < 500

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.

Quality Control Manager

The Management of SMS Fabrications have formulated the quality policy. The policy is explained and discussed at the general orientation training given to all new employees and has been reviewed with all current employees. All employees are expected to know what the quality policy means to them as it affects their job or position within the company. The policy is posted in prominent locations throughout the facility.